

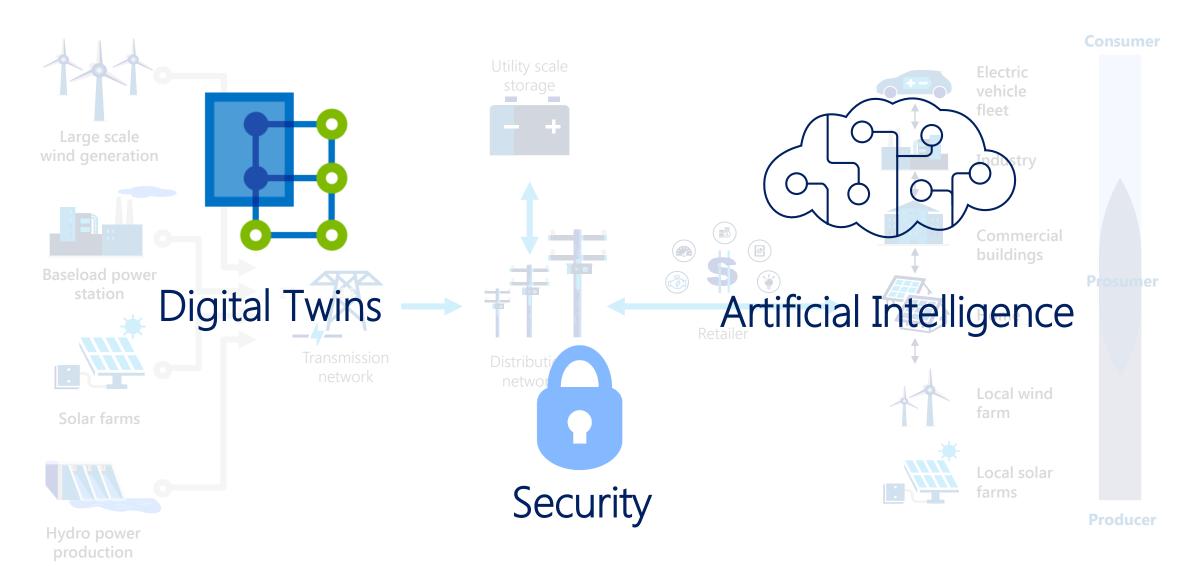


# EMPOWER EVERY PERSON AND EVERY ORGANIZATION ON THE PLANET TO ACHIEVE MORE

SATYA NADELLA [CEO, MICROSOFT]



### Microsoft in Power & Utilities



### A New Class of Digital Twin



#### **R&D & ENGINEERING**

#### MANUFACTURING OPERATIONS, SERVICES

#### **NEW SERVICES DRIVEN BUSINESS MODELS**

#### **Information mirroring\* model**

- Powerful modeling and analysis
- R&D and engineering focus

1985-2002 (18 years)

#### Simulation and 3D printing

- Digital design, virtual assembly, and simulation
- 3D printing mainstream

2003-2014 (12 years)

#### **Connected IoT services**

- Unified physical and virtual data
- Rapid feedback across design, manufacturing, and operations

2015-2017 (3 years)

#### **End-to-end innovation**

- Humans and device collaboration
- Spatial awareness and intelligence
- Mixed Reality experience

2018 - ... (the future is now)

#### **Digital Twin** evolution











Remote Monitoring Predictive Maintenance







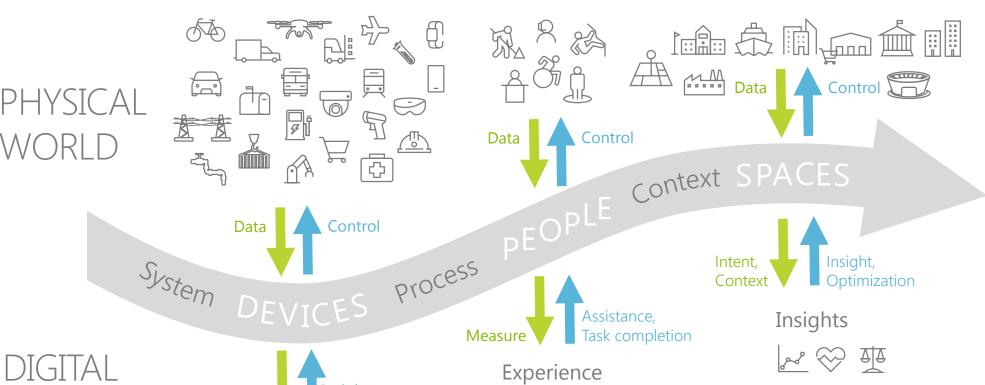


Enable any organization to create digital feedback loops for all aspects of their business



### Digital Twins: Fusing Physical and Digital





High scale, richer, more innovative business results



#### Operations



- Remote Monitoring & Fault Detection
- Predictive Maintenance



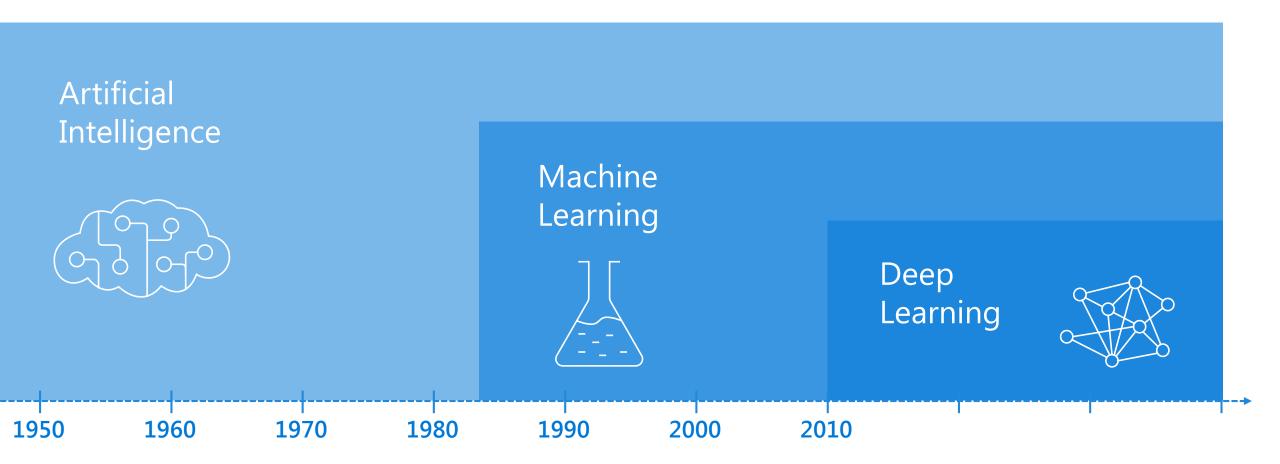
- Tenant Apps
- Employee Productivity, Comfort, Satisfaction
- · Indoor Mapping, Location, Wayfinding
- Mixed Reality
- Cognition

- Occupancy & Utilization
- Workplace Advisor
- Workplace Analytics



### AI, Machine Learning and Deep Learning





### Deep Learning Advancements



96%

RESNET vision test 152 layers 5.1%

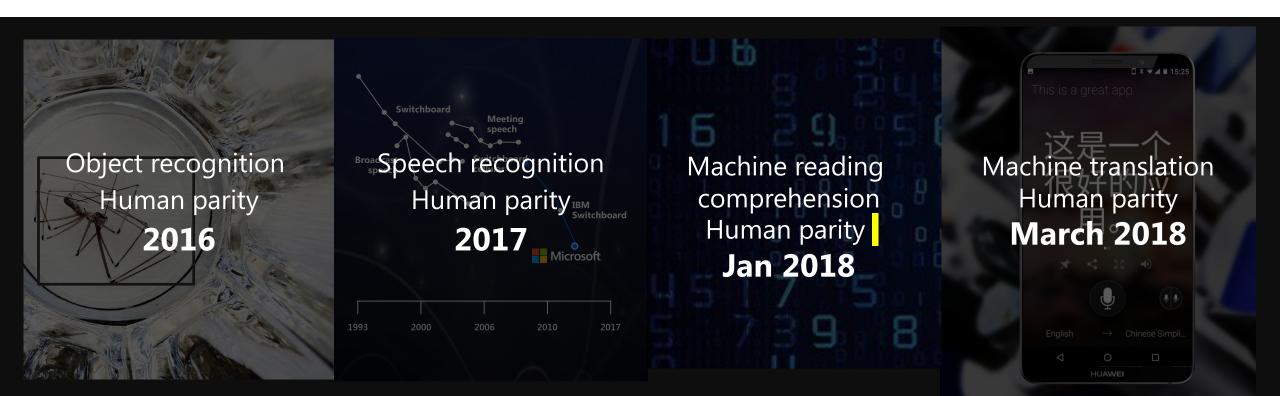
Switchboard speech recognition test

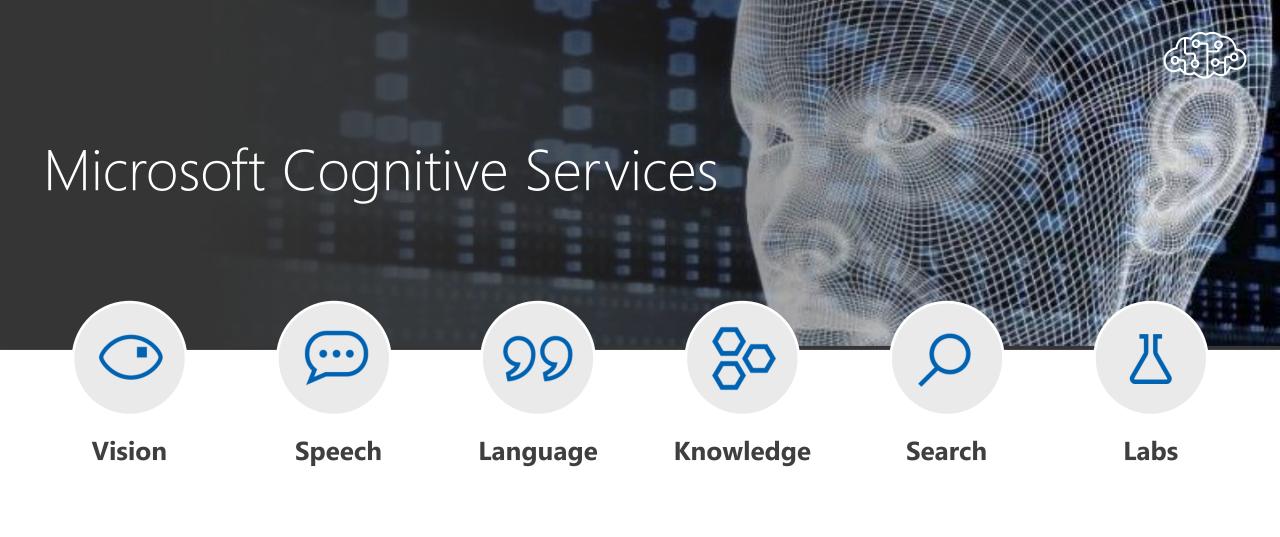
88.493%

SQuAD reading comprehension test

69.9%

MT research system





## Artificial Intelligence in Power & Utilities













Secure Grid

Autonomous inspection

Predictive maintenance

Load forecasting

Crew scheduling & optimization

Behind the meter modeling











Distributed flexibility exchange

Smart meter data analytics

Distributed energy resource management

Customer service management

Customer acquisition

### Empowering Flexibility Services and a New Energy Marketplace











### Thank you

Luis Morencos | Director Industry Solution, Energy WE - Microsoft



@LuisMorencos



Luis Morencos

